



ADMISSION OF PETS/REGULATION

In order to ensure the comfort and satisfaction of our guests, the stay of your pet is subject to the following rules:

1 - All guests with pets must complete and sign the pet admission form and pay a fee of € 20.00 per night and per pet, except for guide dogs who are free of any obligation. An additional cleaning fee will be added to this amount in case the room/bedding requires extra cleaning, which will be evaluated by Gavião NatureVillage at check-out, so the guest should request the inspection visit in due time.

2 - The pet must meet the requirements of the legislation in force, including up to date vaccine bulletin, Microchip (mandatory for dogs born after the 1st of July 2008).

3 - Bed and boarding of the animal is not included in the daily rate.

4 - Pets must not exceed 10kg (22 lbs) with the exception of guide dogs. No pets other than cats and dogs will be accepted. Pet breeds must be informed in advance to Gavião Nature Village, as they are subject to acceptance by Gavião Nature Village.

5 - Gavião Nature Village reserves the right to request the immediate removal of any animal presenting dangerous or unacceptable behaviour, such as biting, scratching, excessive barking, proof of illness and urination or defecation in public areas. The guest room cannot be occupied by more than one pet, under penalty of expulsion from the property and making the owner responsible for any and all consequences and expenses inherent to this act.

6 - Pets are not allowed in public areas such as: spa, swimming pool, bar and restaurant, except if they are guide dogs whenever they are in the lifts or in any other public area of the resort.

7 - The guest/owner is responsible for the hygiene and cleaning of their pet's waste, throughout the perimeter and inside the Gavião Nature Village.

8 - For the safety and comfort of your pet, the Housekeeping and/or Maintenance teams will only enter the accommodation after prior contact by the guest/pet owner with the reception to arrange a convenient time.

We ask that the signage available for this purpose be placed outside the door of the room, whenever the pet is inside the same.

9 - The guest/owner of the animal is responsible for all material and personal damages caused by the action of the animal and agrees to release and indemnify the Hotel from any and all claims or losses relating to your pet;

10 - The guest/owner agrees to indemnify Gavião Nature Village, employees, guests and other customers, for damages resulting from direct or indirect action of the animal.

11 - At check-in, Gavião Nature Village will ask for a valid credit card for a security deposit in the amount of €150,00 for the pet's stay.